

GOVERNMENT DEPARTMENTS AND AGENCIES, COMPUTERS AND MOBILE PHONES, LOST OR STOLEN

2137. Mrs C.L. Edwardes to the Minister for Police and Emergency Services; Justice; Community Safety

For each Department and agency under the Minister's control, including the Ministerial office:

- (a) how many laptop, notebook and palm computers have been reported lost or stolen for the financial years 2000/2001, 2001/2002 and 2002/2003;
- (b) for each financial year, what was the total value of the computers that were lost or stolen;
- (c) did any of these computers contain information that could be regarded as sensitive;
- (d) what steps have been taken to ensure that any commercial or sensitive information was not compromised;
- (e) how many mobile phones were reported lost or stolen for the financial years 2000/2001, 2001/2002 and 2002/2003; and
- (f) what was the cost of replacing the lost or stolen mobile phones?

Mrs M.H. ROBERTS replied:

Ministerial Office

- (a) Nil
- (b)-(d) Not applicable
- (e) Nil
- (f) Not applicable

Western Australia Police Service

The Western Australia Police Service advise:

- (a) 2000/2001 1
2001/2002 5
2002/2003 6
- (b) 2000/2001 \$4,009
2001/2002 \$19,015
2002/2003 \$22,927
- (c) 2000/2001 Nil
2001/2002 In one instance contents of a laptop computer lost were unknown and as such no remedial action was taken.
2002/2003 Nil
- (d) Not applicable
- (e) 2000/2001 9
2001/2002 30
2002/2003 37
- (f) 2000/2001 \$2,511
2001/2002 \$9,708
2002/2003 \$12,458

Fire and Emergency Services Authority

The Fire and Emergency Services Authority (FESA) advise:

- (a) 2000/2001 Nil
2001/2002 1
2002/2003 Nil
- (b) 2000/2001 Not applicable
2001/2002 \$3,000.00
2002/2003 Not applicable
- (c) No

- (d) FESA is committed to implementing an information security management plan in line with AS/NZS 7799.2:2000, ISO 17799:2001 and the Office of E-Governments security management framework (GOVSECURE).
- (e) 2000/2001 10
2001/2002 11
2002/2003 2
- (f) 2000/2001 \$5,000.00
2001/2002 \$5,500.00
2002/2003 \$1,000.00

Office of Road Safety

The Office of Road Safety advise:

- (a) 2000/2001 Nil
2001/2002 Nil
2002/2003 1
- (b) 2000/2001 Not applicable
2001/2002 Not applicable
2002/2003 \$4,537.94

NB. The stolen laptop was subsequently recovered.
- (c)-(d) No - All information of the nature referred to is kept on the departmental server and not the laptops hard drive.
- (e) Nil
- (f) Not applicable

Office of Crime Prevention

The Office of Crime Prevention advise:

- (a) Nil
- (b)-(d) Not applicable
- (e) Nil
- (f) Not applicable

Department of Justice

The Department of Justice advise:

- (a) 2000/2001 2
2001/2002 2
2002/2003 8
- (b) 2000/2001 \$8,800
2001/2002 \$9,200
2002/2003 \$39,400
- (c) 2000/2001 Unknown
2001/2002 Unknown
2002/2003 No
- (d) In order to prevent unauthorised access to files stored on notebooks, the Department's Computer and Telecommunications Facilities Policy requires users of portable equipment to save all Department information in an encrypted files folder on the c: drive. This information is protected from unauthorised access and is automatically backed up when the computer connects to the network.

All information on notebooks connected to the Department's network is stored on corporate devices on the corporate network. Remote access to Department Information requires a login, password and separate personal access key to dial in to the Department's network. The Department's Confidentiality and Information Privacy Policy requires all staff to be scrupulous with Department information, including sensitive and confidential information.
- (e) 2000/2001 10

- | | | |
|-----|-----------|---------|
| | 2001/2002 | 10 |
| | 2002/2003 | 15 |
| (f) | 2000/2001 | \$2,900 |
| | 2001/2002 | \$2,900 |
| | 2002/2003 | \$3,400 |

Office of the Inspector of Custodial Services

The Office of the Inspector of Custodial Services advise:

- (a) Nil
- (b)-(c) Not applicable
- (d) All laptops are password and firewall protected.
- (e) Nil
- (f) Not applicable